



Swiss Association
for Quality and Management
Systems (SQS)

ISO 21001:2018

Management systems for educational organizations

Incentive

Lifelong learning is more in vogue than ever before. If learning services of a high standard are to be provided, then it is absolutely imperative that they cater to the needs of the customers and meet specific criteria recognised in the sector.

As an extension of ISO 9001 with specific reference to the sector, the international standard applies to all learning service providers from primary school right through to university and all further education organisations.

Outcome

ISO 21001 offers the basis for a relevant management system geared specifically to education and the continuous improvement of the management system, the processes and the services.

Target groups

Educational establishments

Validity

3 years – there is an annual audit to ensure that standards are being maintained and a recertification audit after 3 years





Recognition

The SQS certification document of conformity with ISO 21001 has international recognition.

Combinations

ISO 21001 is compatible with ISO 9001 (quality management), with all other management system standards and with eduQa.

Contact

Further general information can be obtained from our office in Zollikofen.

Our auditors are also available to answer queries on specific subjects.

T +41 58 710 35 35, F +41 58 710 35 45
headoffice@sqs.ch, www.sqs.ch