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# ASSESSMENT OF INTEGRATED MANAGEMENT SYSTEMS ACCORDING TO SQS 9004



## BACKGROUND

Why SQS 9004?

With the new standard ISO 9004:2009 «Managing for the sustained success of an organization», an instrument has been created that is based on the fundamental structure of ISO 9001:2008 and that points the way towards sustainable and integrated business excellence. Based on this standard, SQS has now developed the SQS 9004 assessment model. On the one hand, in a systematic and at the same time simple way, the maturity of an enterprise is identified with respect to its sustainability culture. On the other hand – having regard to the recommendations of ISO 9004:2009 – improvement potential is identified and demonstrated.

## OBJECTIVES

What should be achieved?

The SQS 9004 service is an assessment that aims to assist enterprises in managing and directing their sustainable corporate performance in the dimensions of quality and environmental management as well as occupational safety and health.

The SQS 9004 assessment:

- provides a practical path towards sustainable business excellence,
- promotes the integration of other dimensions (environment, occupational safety and health, etc.),
- expands the focus, not only with respect to the customer's perspective, but to include those of all stakeholders, and
- reveals potential for improvement for the entire enterprise.

In addition, the focus on success factors and the improvement of efficiency and effectiveness will be achieved.

## TARGET GROUPS

Who is addressed?

All organizations are addressed, regardless of size and industry branch, that already have a certified management system to ISO 9001:2008.

## PROCEDURE

What is at stake?

The sustainability assessment is based on the familiar structure of ISO 9001:2008 as well as on the eight management principles. It is performed with a special Excel-assessment tool developed by SQS. This corresponds to the structure and assessment methodology (maturity model) of the requirements of ISO 9004:2009, supplemented by aspects of ISO 14001 as well as OHSAS 18001 in order to assess the integrability of the management system.

The assessment results consist of graphical, numerical and verbal evaluations. Strengths, opportunities for improvement and parameters for internal (and external) benchmarks are presented.

## REQUIREMENTS

Framework conditions

- A valid certificate according to ISO 9001:2008 (acquired at the same time or before the SQS 9004 assessment).
- The SQS 9004 assessment is a supplementary service to the regular auditing process for ISO 9001 and other standards and does not replace this. However, synergies may be taken advantage of while carrying out the auditing and assessment.

## SQS 9004 CERTIFICATE

Not accredited procedure

- An SQS Certificate is issued for the successful passing of an assessment.
- The certificate is valid for three years, whereupon a re-assessment is carried out in the context of continuous development.

## PROFILE

Who is SQS?

SQS is your competent partner for the assessment of sustainable organisations according to SQS 9004.

The Swiss Association for Quality and Management Systems:

- is an independent not-for-profit organization
- is accredited as a certification body by SAS (Swiss Accreditation Service),
- certifies, inter alia, quality management systems according to ISO 9001, environmental management systems according to ISO 14001 as well as a wide range of other management systems and industry-specific requirements,
- makes available trained auditors with industry expertise.

## CONTACT

I would like to know more!

You can obtain more information through our office in Zollikofen. And, of course, our auditors are always pleased to help you on technical issues.

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